

Student Feedback Evaluation Report

HRC Tabling - SGA Student Engagement Board

Tabling Date: 9/7/23 @ 3-5PM Feedback Posted: 9/14/23

Survey Summary

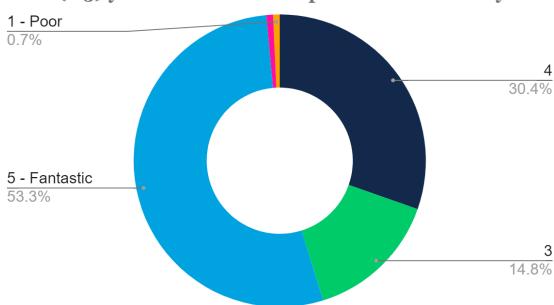
135 Student Responses

Survey Questions:

- Rate your overall HRC experience as of today (1-5)
- Have you noticed progress in bettering the HRC?
- What is something the HRC doesn't have that you would like to see?
- Do you have any general feedback for SGA?

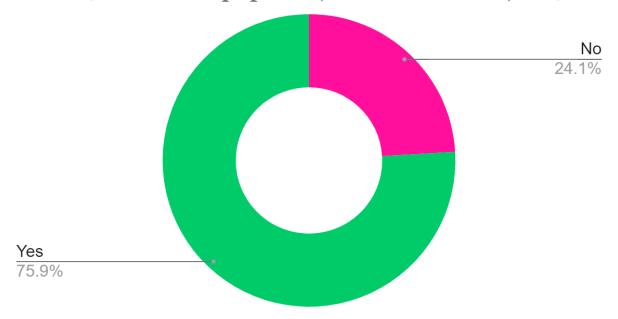
Charts and Graphs (Count: 8)

Rate (1-5) your overall HRC experience as of today

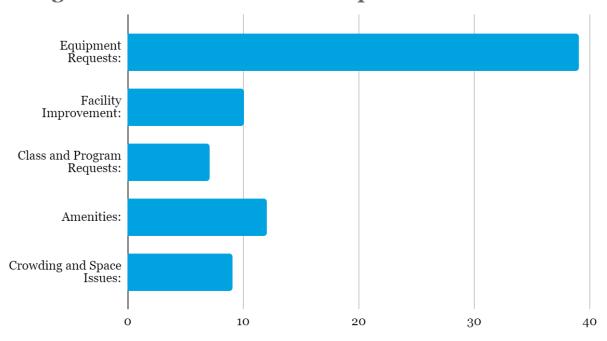




Count of Have you noticed progress in bettering the HRC? (i.e. newer equipment, better amenities, etc.)

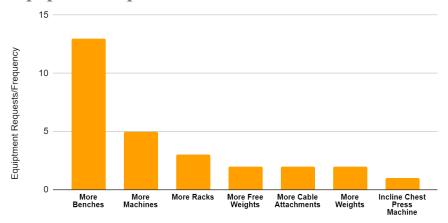


Categories of Submitted HRC Requests



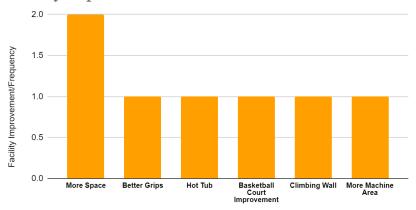


Equipment Requests



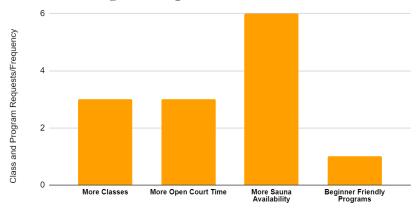
Equiptment Requests/Concern

Facility Improvement



Facility Improvement/Concern

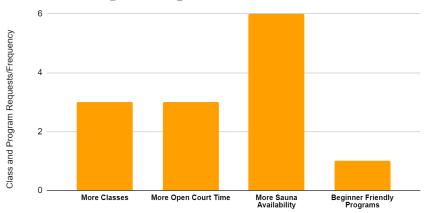
Class and Program Requests



Class and Program Requests/Concern

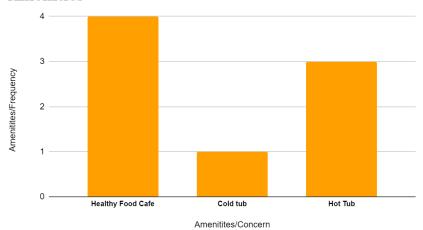


Class and Program Requests



Class and Program Requests/Concern

Amenities





Survey Notes

Listed below are points collected from the data listed above.

- Overall majority satisfaction with HRC facility
- Overall satisfaction with new improvements to HRC
- Heavy emphasis on request of **more benches** for utilization
- Constant request for grab and go fuel station
 - a. This is in the works! Waiting on Bon Appetit to finalize details before they station in the HRC main floor lobby.
 - b. Protein shakes have been requested to be sold here (and preferably payable by flex dollars)
- Inquiry in expansion of HRC
- Interest in lengthening hours of sauna operation
- Comment of HRC water fountains tasting different than in the past

Action Steps

SGA is actively working toward addressing student concerns and feedback.

- Relaying feedback information to director of HRC facilities
- Presenting Feedback at first Senate meeting 9/20

Results

As of **9/20**, the HRC has agreed to install more benches and hire additional 'sauna attendants' to expand sauna hours.

SGA is working with the HRC and Bon Appetit to aid in progress with HRC cafe/market plans as well as discuss the possibilities of maximizing the building facility for best space utilization.